



March 17, 2020

Dear Valued Provider;

Like you, we are closely following updates from the Centers for Disease Control and Prevention (CDC), the World Health Organization (WHO), as well as state and local health authorities, to take appropriate measures during this rapidly evolving coronavirus (COVID-19) pandemic. Together, we have a shared goal of continuing to provide care for our patients, while taking the necessary steps to keep our employees safe, and limit person-to-person spread within our communities. During this time, we will continue to provide testing services, unless the CDC or other authority instructs us to do differently.

The health and safety of our patients and team members is always the top priority for Alliance. We are accredited by the Joint Commission, and always adhere to the highest patient care and safety standards in the industry. During this pandemic, we have also adopted CDC published guidelines for elevated precautionary measures for healthcare professionals who engage in patient care. We have implemented the following protocols:

- Technologists are equipped with proper contact, droplet, and airborne protective equipment, and will follow CDC advanced protocols when interacting with patients. Our technologists have been trained in these protocols and rehearsed for this scenario.
- We will continue our diligence to ensure all environmental cleaning and disinfection procedures are followed consistently and correctly. Per Joint Commission Standards, we use hospital-grade, EPA-registered disinfectants. In addition, we will continue to use disposable electrodes, single-use EEG recorder carrying cases, and batteries.
- Prior to any home visit, we will ensure our EEG technologist and patient have not been in close contact with someone with COVID-19, traveled to CDC identified “high risk” countries in the past 30 days, or have a fever or known infection. If they do, we will require they receive proper treatment and clearance from a qualified healthcare professional before returning to work or making an appointment.

Appropriate use of in-home VEEG testing can help keep your patients safe and free up critical hospital resources during this pandemic.

We will continue to monitor the situation, adjust our practices as necessary, and provide you with immediate information and updates as this situation evolves over the upcoming days and weeks.

Thank you for trusting your patients to us and please let us know if you have any questions.

Best Regards,

A handwritten signature in black ink, appearing to be 'CA' or similar initials.

Charlie Alvarez
Chief Executive Officer